

Reactive 24/7 Cellular Maintenance



Swann Services Group provides Reactive & Emergency Rigging Services on three cellular networks.

The scope of work includes reactive maintenance and emergency repair of antenna support structures; antenna and feeder systems installed on cellular radio base station sites throughout the United Kingdom.

Swann Service Group operates a 24/7 callout service in support of the networks using the fully equipped Service teams located nationally around the country. Service level agreements are in place for each aspect of the service, from acknowledging the callout through to rectification of the fault.

Typical works undertaken include the replacement of damaged feeders, antenna change-outs, re-panning of dishes and replacement of support poles and bracketry, antenna fault and rectification, Lightning protection repair & replacement.

Amongst the more unusual tasks, the Services teams have also been called upon to remove pirate radio equipment illegally installed on a base station site.